

VANDER HAAG'S, INC.

Used Truck 365 Day PLATINUM Warranty

This warranty is between the Vehicle Purchaser and *Vander Haag's, Inc.* (to be referred to as Seller), and will become effective upon the date the buyer (to be referred to as Purchaser) is invoiced for the Vehicle by the seller, and shall remain effective until it's expiration in 365 days.

What is covered by this warranty

This warranty will cover the basic driveline for 1 year, or 100,000 miles, whichever comes first as follows:

- A. Basic Engine: Block, crankshaft, camshaft, bearings, internal gears, valve lifters, rocker arm assemblies, push rods, valve guides, pistons, rings, cylinder liners, connecting rods, cylinder heads, head gaskets, and all engine long block internally lubricated parts. Other engine gaskets and oil seals will be covered only when replaced during repairs or replacements of the above parts.
- B. Basic Transmission: The transmission case and all internal lubricated parts for automatic and manual transmissions and transfer cases. This includes torque converters on automatics. It does not cover seals, gaskets, PTO or the clutches.
- C. Basic drive axle assembly: Drive axle housing and internal lubricated parts. This includes ring and pinion gears, all other internal rear axle gears and bearings, axle shafts, and axle bearings. Seals, gaskets, brakes and tires are excluded.

Exclusions

What is not covered by this warranty

- A. Failure of any part not listed above, including but not limited to: wiring, electronic control modules, electronic sensors, sending units, glow plugs, fuel pumps, fuel injectors, carburetors, throttle bodies, water pumps, air compressors, power steering pumps, turbos, oil coolers, fan clutches, alternators, starters, distributors, intake & exhaust manifolds, engine brakes, motor mounts, clutches, other engine accessories, oil leaks, gaskets, seals, tires, wheels, drive shafts, or "U" joints.
- B. Damage caused by an accident, collision, fire, misuse, negligence, Acts of God, failure to perform manufacturer required servicing, contamination, fluid intermix, improper application, or improper installation of any covered parts.
- C. Damages incurred from any modifications made after the purchase.
- D. Towing, down time, progressive damages, fluids, filters, shop supplies, maintenance items, adjustments, tune-ups, alignments, storage charges, core charges, diagnosis, cleaning, any and all body parts, special equipment, state and local taxes.
- E. Repairs necessary to maintain vehicle in compliance with local, state, or federal emission standards or tests.
- F. Repairs needed due to driver abuse, or error, and repairs needed due to lack of proper or necessary coolant or lubricants.
- G. Repairs needed to get vehicle to pass DOT if vehicle is **SOLD AS IS** or sold without being DOT'd.
- H. Repairs needed to get vehicle to pass DOT in a state other than Iowa or South Dakota, and repairs to get vehicle to DOT in Iowa or South Dakota, if sold without having Vander Haag's Inc. do the DOT.
- I. Any and all repairs or replacements of parts or components if sales invoice states **SOLD AS IS**.

Place and cost of repair work

No repairs shall be started before you receive authorization and a claim number from *VANDER HAAG'S, INC.* All repairs or replacements shall be made at *VANDER HAAG'S, INC.*, unless the Purchaser receives written, faxed, or E-mailed permission from *VANDER HAAG'S, INC.*, that said repairs may be done at another facility.

To obtain said permission, the following steps must be taken:

- A. Purchaser shall provide proof in writing, fax, or E-mail of the name, address, and phone number of the repair facility along with a detailed estimate of the scope and nature of work to be done.
- B. The repair facility must be one that is open to the public and is in the business of truck repairs.
- C. Repair facility must agree to return to *VANDER HAAG'S, INC.* all replaced and damaged parts.
- D. Purchaser agrees to pay for all labor charges over MOTORS FLAT RATE times \$50.00 per hour. Purchaser also agrees to pay for all fluids, supplies, diagnostic charges, core charges, taxes and the first \$200.00 of each repair.

How to make a claim

To make a claim call, write, fax, E-mail, or stop in person at *VANDER HAAG'S, INC'S* main office at 3809 4th Ave W, Spencer IA 51301. Phone numbers are 1-800-242-5030 or 712-262-7000. Fax number is 712-262-7421 and E-mail address is info@vanderhaags.com. Ask for customer service and give them the invoice number.

Customer service can be reached Monday through Friday, 8:00 AM to 5:00 PM CST, excluding holidays.

Limits of liability

The sole obligation of the Seller shall be the repair or replacement, at their option, of the defective component or part. The seller reserves the right to supply used parts. The liability of Seller shall not exceed the cost of the most economical repair and shall never exceed the sale price of the Vehicle. After 365 days or 100,000 miles, whichever comes 1st, from the date of the invoice, all obligations to the Purchaser, from Seller shall be terminated. In no event shall the Seller be liable for special or consequential damages. This includes, but is not limited to: progressive damage, towing, injuries to persons, damage to property, loss of time, loss of work, loss of profit, loss of vehicle use, or failure of vehicle to pass any inspections.

Disclaimer

To the extent permitted by law, the foregoing limited coverage is exclusive and in lieu of all other USED TRUCK WARRANTIES, whether written, oral, or implied, but not limited to any, USED TRUCK WARRANTY OF MERCHANT ABILITY OR FITNESS OF PURPOSE. This warranty is void, and Seller shall not be obligated to repair or replace any component or part, which in the Seller's opinion, is due, in whole or in part, to loads in excess of factory rated capacity, improper maintenance or service, modification, alteration, accident, misuse or abuse of the Vehicle by the Purchaser or Purchaser's driver.

This warranty must be signed dated and filed at *Vander Haag's, Inc.* corporate office to be valid.

Vehicle Stock # _____ Miles on unit _____ Invoice # _____

Purchaser Signature _____ Date _____

Seller Signature _____ Date _____